

All staff at TEDI are available to provide general advice, assistance and support with matters such as studying, assessment, accommodation, English language problems and counselling. Students requiring special or intensive assistance must contact student support officer who may refer them to external support services if required. TEDI will offer reasonable support to overseas students to enable them to achieve expected learning outcomes regardless of the overseas student's place of study or the mode of study of the course, at no additional cost to the overseas student. However, students might have to pay the fee charged by the external services.

TEDI will facilitate access to learning support services consistent with the requirements of the course, the mode of study and the learning needs of the student or student cohorts. TEDI has documented processes that it implements for supporting these processes.

Student Support Officer has been appointed to be the point of contact for students who require support. Student Support Officer will have up-to-date details of the TEDI's support services. All administration and academic staff will provide student support in their respective areas to assist the student.

Student Support Officer

Email: admissions@tedi.vic.edu.au

Contact: 03 9043 3926

There are many government and non-government agencies in Melbourne, Australia that provide free counselling, relationship support, crisis support, mental health, domestic violence, and suicide prevention services.

International students can access these services through phone, email, online

forums, and other information sources. Also, while getting these services, you can choose to be anonymous.

Please click on link below to access more information

[Support services at Study Melbourne Student Centre - Study Melbourne](#)

Please Note: TEDI does not have any arrangement with these agencies. However, TEDI can help in assisting students with finding external support agencies that may be helpful for them..