

APPLICATION FOR ADMISSION INTERNATIONAL APPLICANTS ONLY

True Education Pty Ltd t/a Technical Education Development Institute and t/a Technical Electronics Centre (hereby referred as TEDI)

1. Complete all sections using BLOCK LETTERS.

- 2. Attach supporting documents, including copies of your passport and academic documents.
- 3. Students will be charged AUD \$300.00 (non-refundable) Application Fee.

1. Personal Details (Please ch	oose by placing an X in the	boxes that a	oply to you)			
Title:	□ Mr. □ Mrs. □ Ms. □ (Other	Gender:	□ Male	Female	□ Other
Date of Birth: [Day/month/year]			Country of Birth:			
Surname:			Given Names:			
* Please write the name that you used when y for a USI on your behalf, you must write yo See section on the USI at the end of this form	ur name, including any middle n					
2. English Language Proficie	ncy					
	No, English only.	Was English	n the language of in	struction in		
Do you speak a language other than English at home?	Yes, others - please specify	your	tertiary studies.		□ Yes I	□ No
How well do you speak English?	Very well D Well Not well Not at all	Have you taken the English language test in the last two (2) years e.g., IELTS, PTE, TOEFL Or equivalent? (if yes, please indicate name of test and score) (If No, please refer to section given below)		 Test Name Score Ach Date: 	-	
Not Required. I am a citizer	n and passport holder o	f (please t	ick):			
🗆 United Kingdom 🗆 Republ	ic of Ireland DCanada		New Zealand			
*Please note that all the students must of Numeracy test will be conducted on campus b the commencement.				e commenceme	nt at TEDI .Languag	e, Literacy and
Are you of Aboriginal or Torres Strain (For persons of both Aboriginal and	-	th `Yes' boxes	5)			
□ No	Yes, Aboriginal		🗆 Yes, Torres	Strait Island	er	
Department of Home Affairs (DHA) Office where you applied for your VISA	□ Onshore (please specify □ Offshore	the name)				
	\Box Yes, please specify this	helow				
Do you have a Unique Student Identifier (USI) Number? Unique Student Identifier (USI):						
		II				
	□ I will create it myself (v			information	provided below	
	 I authorise TEDI to creatin Appendix 3) 	מנפ מ שסו טח ו	ny benan (read the		provided below	
Please note that from 1 January 2015, TEDI can be prevented from issuing you with a nationally recognised VET qualification or statement of attainment when you complete your course, if you do not have a USI. In addition, we are required to include your USI in the data we submit to NCVER. If you have not yet obtained a USI, you can apply for it directly at https://www.usi.gov.au/your-usi/create-usi . Note: Students are required to read Unique Student Identifier (USI) information provided below in "Appendix 3" if the student authorises TEDI to apply for a Unique Student Identifier. Students will be required to fill up the USI Consent Application form during induction prior to course commencement. 3. Contact Details Address (Home Country)						
Address:						
State/Province:		Со	untry:		Post Code:	
Phone no:		Em	ail:			



Residential Address (Australia)							
Address:							
Suburb:		5	State:			Post Code:	
Mobile no:		E	Email:				
Phone no (home):			Phone work:				
Postal Address in Australia (if diff	ferent from Residential)						
Address:							
Suburb:		State	e:			Post Code:	
Preferred method:	□ Phone						
Emergency Contact Details							
Name of the person:		Relat	tionship to y	ou:			
Address:							
Mobile/phone no:		Emai	il Id:				
4. Passport Details:							
Passport no:		Pass Date	port Expiry				
Country and place of passport issue:							
A true copy of your original documen	ts must be provided as part of y	/our ap	plication.				
5. Visa Details (if applicable)		I		1			
VISA Type:		VISA	A Subclass:				
VISA Number:		VISA	A Expiry date	:			
6. Education Agent		7					
Did you choose any Education Agent? If yes, please fill in the details of the agent referred.	□ Yes □ No	Nam	e of the Age	nt:			
Address:							
Mobile:		Phon	ne:				
Email:		-	nt Stamp (if icable)				
7. Overseas Student Health C	over	арри					
OSHC Arranged	Yes (Fill up Part A) 🗆				No (re	efer to Part B)	
Part A-Insurer Details					-	-	
Name of the Insurer:		Mem	iber Number	:		Date of expiry:	
Part B						T	
 The Australian Government requires all persons entering Australia on a Student Visa to have OSHC. The length of your OSHC MUST cover the total length of your course(s). Note: TEDI does not apply for OSHC on behalf of students. Students are required to arrange their own health cover. However, TEDI can assist students in arranging their own OSHC. Please contact TEDI for assistance in arranging OSHC. 							
8. Disability Status (Please choo							
Do you consider yourself to have	a disability, impairment or		term conditio		□ Yes	□ No	
If you indicate the presence of a disability, impairment or long-term condition, please select the area(s) in the following list: You may indicate more than one area:							
 Hearing/Deafness. Physical Learning Intellectual 			Medical Cond Medical illnes Acquired Bra Vision	SS	irment		
L							

True Education Pty Ltd Trading as

1. Technical Education Development Institute 2. Technical Electronics Centre Application form ABN: 63 135 095 957| Version no: 24.2



If Yes, do you require additional assistance because of this disability or any other support need during your study?

□ Yes

Other

Please provide details of what support you will require during you study:

9. Course Selection (Please choose by placing an X in the boxes that apply to you)

Please be advised that as part of the application process, you will be required to complete pre-training review form which is given below in the Appendix 1.

Intake Applying for:

Course Code and Name	CRICOS Code	Duration (weeks including holiday breaks)
BSB40120- Certificate IV in Business	107596M	26 weeks (including holidays breaks)
BSB50120 - Diploma of Business	107597K	52 weeks (including holiday breaks)
BSB60120 – Advanced Diploma of Business	107598J	52 weeks (including holiday breaks)
UEE30920- Certificate III in Electronics and Communications	103416H	52 weeks (including holiday breaks)
UEE41520 - CertificateIV in Video and Audio Systems	103407J	78 weeks (including holiday breaks)
UEE50520 - Diploma of Electronics and Communications Engineering	103403B	96 weeks (including holiday breaks)
CPC30220- Certificate III in Carpentry	104767K	94 weeks (including holiday breaks)
CPC31320- Certificate III in Wall and FloorTiling	104766M	94 weeks (including holiday breaks)
CPC50320 -Diploma of Building and Construction (Management)	107293D	52 weeks (including holiday breaks)
BSB80120 - Graduate Diploma of Management (Learning)	107599H	94 weeks (including holiday breaks)
UEE60220- Advanced Diploma of Electronics and Communications Engineering	116572M	104 weeks (including holiday breaks)
UEE62122- Advanced Diploma of Engineering Technology – Electrical	116571A	104 weeks (including holiday breaks)

Application Fees - \$300 (Non-refundable) *

*Conditions apply. Please refer to the Fee Payment and Refund Policy available on website for more details.

Delivery Location (Campus location): Level 5, 123 Lonsdale Street, Melbourne, Victoria - 3000 Australia

Delivery Mode:

- For all the courses mentioned above: Face to Face theory learning.
- For Electronics and Communication (UEE): UEE30920, UEE41520 and UEE50520: Face to Face theory learning on campus and Practical learning at Institute's industrial environment "Technical Electronics Centre" located at TEDI's workshop. .
- For CPC30220, CPC31320 and CPC50320: Face to Face theory learning on campus and Practical learning at TEDI's workshop.

For Electronics and Communication (UEE) courses: Students are required to attend practical training sessions at Institute's industrial environment "Technical Electronics Centre" (Electronics and Communication LAB) located at TEDI's workshop at **17 David St, BRUNSWICK, VIC, 3056**. In addition to it, students will be required to undertake supervised self-study depending upon the qualification undertaken where students will practice skills like maintaining and repairing electronic devices in electronics industry environment "Technical Electronics Centre" which will be managed by the institute. Logbooks will be maintained to monitor self-study beautions of the student of the s

For Carpentry, Wall, and Floor tiling, building and construction (CPC) Qualifications: Students are required to attend practical training sessions at TEDI's workshop at 17 David St, BRUNSWICK, VIC, 3056 as a part of these qualifications. To undertake practical training, students are required to have a PPE kit. This kit can be purchased from the institute or from any suppliers outside prior to undertaking practical training. Price for the Kit if purchased from the institute will be \$400. Students can contact TEDI at 61 3 8725 2061 for any further information.

Material fees include printed reading materials and handouts or books only

Students are required to attend a minimum of 20 scheduled course contact hours per week. Please Note: Students will be provided with detailed information during orientation held prior to course commencement. However, prior to enrolment, students must read students handbook/prospectus available on TEDI's website: https://tedi.vic.edu.au/ or contact student's administration +61 3 8725 2061 for detailed course information

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10. Previous qualification achieved (PLEASE DO NOT LEAVE IT BLANK, IT'S MANDATORY)							
Have you successfully completed any of the following qualifications in Australia or hold any overseas qualification? If yes, tick any of the below boxes:							
Bachelor's Degree or higher	Advanced Diploma or	associate degree	🗆 Diploma	Certificate IV			
Certificate III	□ Certificate II		Certificate I				
\Box Other education (including certificates or overse	as qualifications not listed ab	ove) if others, please specify					
11. Qualification details:							
Name of the Institute:			ear Awarded:				
In the case of overseas qualification, has the o	ualification been assess	ed as equivalent to an Au	stralian qualification?				
□ Yes □ No							
Attach documentation including copies of all acad believe you have relevant work experience, attac				nslated copy. If you			
12. Schooling							
What is your highest completed school level?	TICK ONE DOX ONLY)	volont		lont			
·							
Year 9 or equivalent	□ Year 8 or below		Never attended s				
Are you still enrolled in secondary or senior se	condary education?	🗆 Yes	□ No)			
13. Employment Which of the following best describes your cur	rent employment status?	,					
Full time employee	Part time employee	[Unemployed-seeking ful	l time work.			
Unemployed-seeking part time work Se	lf-employed - not employ	ving others 🛛 Not emplo	yed -not seeking employn	nent.			
Employed - unpaid worker in a family busin	ess	[Self-employed – employ	ving others			
Which of the best describes your employr	nent sector?						
\Box A - Agriculture, Forestry and Fishing		🗆 B - Mining					
C - Manufacturing		🗆 D - Electrical, Gas, W	later and Waste Services				
E - Construction		F - Wholesale Trade					
□ G - Retail Trade □ H - Accommodation and Food Services							
□ J - Information Media and Telecommunications □ K - Financial and Insurance Services							
□ L - Rental, Hiring and Real Estate Services □ M - Professional, Scientific and Technical Services				es			
\Box N - Administrative and Support Services		🗆 O - Public Administrat	ion and Safety				
□ P - Education and Training □ Q - Health Care and Social Assistances							
\Box R - Arts and Recreation Services		□ S - Other Services, pl	ease specify position:				

14. Accommodation Requirements		
Do you require assistance in finding accommodation options?		
	□ Yes	□ No
If yes, please specify below.		
What type of accommodation arrangements would you like?	□ Shared	Private



Please note that TEDI's Student support officer can assist students in finding accommodation by conducting an online search, suggesting accommodation sites, real estate agents in a particular area, however, TEDI doesn't provide accommodation to its students.						
Do you require assistanc		□ Yes		□ No		
admissions@tedi.vic.edu.au. advance (preferably 5 workir	TEDI provides airport pick up. Students are required to fill the Airport Pick up form available on TEDI's website or students can email their request for Airport pick up at admissions@tedi.vic.edu.au. Students are requested to contact TEDI at 61 3 8725 2061 for any other information. Airport pick up fees: AU\$100. Kindly contact us in advance (preferably 5 working days) to avoid any inconvenience. There is a help desk available at the airport for international students to assist students in finding suitable airport pick up services e.g. UBER, Sky Bus and taxi services.					
Any other additional info	mation:					
15. Marketing						
How did you find out abo	out this course?					
🗆 Advertisement 🛛 Ne	wspaper 🛛 Internet 🗆 Frie	nds 🛛 Search en	gines/Go	oogle 🗆 Other, specify:		
16. Payment Details						
, ,	Payment by Credit Card (Please fill in the credit authorisation form) Note: 3% surcharge is charged on every transaction for the payment made by credit card					
Bank Cheque made pa	ayable to Technical Education Develop	ment Institute (TEDI))			
Bank Transfer to be m	nade to the following bank account:					
Account Name:	True Education Pty. Ltd					
Account Number:	1053-9229 B	SB Account No:	063-0	09		
Swift Code:	CTBAAU2S					
Bank Name:	Commonwealth Bank					
Bank Address:	221 William St, Melbourne VIC 3000					
17. Application Checkl	ist					
Completed all sections of t	his application.	Attached copies of years	our Englis	sh proficiency		
Attached relevant employment	nent documentation.	Attached any other n	elevant d	ocumentation.		
Attached copies of your past	ssport	Read all the importa	nt inform	ation provided along with this application form in Appendix 2		
Attached copies of your que	alifications	Read and signed the declaration				
Filled up PTR questions atta						
application for as Appendix 1						
NOTE: TEDI is required to report the students to the Department of Home Affairs based on unsatisfactory course progress. Students must maintain competency in 50% or more units for satisfactory course progress in each study period and attend their classes regularly as attendance will be monitored regularly. For CPC (Carpentry, Building Construction, Wall & Floor tiling) and UEE (Electronics) qualifications, students must attend all classes including workshop practical to fully develop their practical skills. Students are also required to attend their classes and maintain 80% of attendance throughout the course. Kindly go through Appendix 2 given below and student's handbook available on TEDI's website detailed information on Attendance and Course progress. All prospective students are required to familiarise themselves with the Enrolment policy and procedures (given inside Enrolment Kit) of TEDI and Student's handbook for detailed information about the campus, facilities, equipment, learning resources, fee payable and fee payment, grounds on which enrolment may be deferred, suspended, or cancelled, course progress and attendance policy, complaints, and appeals, TEDI policies and procedures etc. This will be available on TEDI's website <u>https://tedi.vic.edu.au/</u> the student's handbook.						

Student Declaration and Consent

□ I declare that the information provided in this form and supporting documentation is true and correct.

I have read and understood the information in handbook, prospectus including Entry requirements, Privacy policy, Refund policy, Course progress and

attendance policy, Complaints and appeals policy and procedures of TEDI provided to me along with this application form.

I consent to the collection, use and disclosure of my personal information in accordance with the Privacy Notice.

□ I have read and understand TEDI's Enrolment policy and procedures. (Available on TEDI's website <u>https://tedi.vic.edu.au/</u> and student's handbook)

I acknowledge that the provision of incorrect information or documentation or the withholding of information or documentation relating to my application may result in the cancellation of my enrolment.

I confirm that I have been fully advised of the fees, cancellation and refund conditions and I agree to be a student at TEDI

 \Box I have read and understood important information (Appendix 2) provided to me along with this application form.

I understand that I am responsible for keeping a copy of written agreements as supplied by TEDI, and receipts of any payments of tuition fees or non-tuition fees.

STUDENT SIGNATURE

Student...... Date



Appendix 1

Pre-Training Review (PTR)

The Pre-Training Review (PTR) is conducted prior to the enrolment into your course of studies to ensure that the training and assessment provided by Technical Education Development Institute (TEDI) can meet the student's individual needs.

Before we make an offer, TEDI is required to review the student's current competencies, student needs, English level, *support requirements and oral communication skills, in order to enrol them in the most appropriate course to achieve their intended outcomes.

*Refer to TEDI's Student support and welfare policy for more information on the support services provided by the institute available on TEDI's website https://tedi.vic.edu.au/.

The pre-training review ensures that TEDI:

- understands the student's reasons for undertaking the course.
- ensures the suitability of the training for the students.
 understands the student's current competencies and,
- therefore.
- provides opportunities for these to be assessed.
- Provides students with information necessary for them to make enrolment decision and to ensure that students reasons for undertaking qualification with TEDI aligns with their previous experience in particular sector (If any), educational and career goals.
- identifies possible Recognition of Prior Learning (RPL) and/or Credit Transfer (CT), student's English level, oral communication skills, knowledge on Language Literacy and Numeracy skills.
- check if the training and assessment strategies employed to deliver the course suits the student's needs, and
- provides relevant support required for the student to succeed in the course.

Guidelines for PTR-To be filled up by Students.

- 1. Students are required to fill up this PTR form.
- Students are required to read all the details of their course, policies and procedures of the Institute before filling up the answers and complete all the answers of this PTR form. Information can be made available from the Student Handbook/Student Prospectus and/or website.
- 3. Enrolment officer or representative will conduct PTR Interview via Telephonic Conversation or via Face to Face.
 - **PTR Interview conducted via Telephone**-If PTR Interview is conducted via telephone, Enrolment.

officer will call the student and check student's identity like name, date of birth and/or course undertaken to ensure that the student has genuinely completed the information by himself/herself. For telephonic Conversation, a communication log will be retained as an evidence of student declaration in lieu of the student's physical signature e.g., through E-mail, call notes, etc. Response of the discussion will be recorded by the Enrolment officer.

- PTR Interview conducted Face to Face- During face-to-face PTR interview, Enrolment officer will verify with the student if all the answers have been completed by the student. Discussion notes will be maintained and recorded by Enrolment Officer.
- During both Telephonic and/or Face to face PTR Interview, Enrolment officer will verify the answers provided by the student and check:
 - if the student is aware of the policies, procedures and other information necessary for the students.
 - if the student has received true and accurate information and if they are suitable to undertake the course/s.
- Enrolment officer or representative will ensure that PTR form received along with the application form is completed by the student intending to apply for the course.
 If students have not received sufficient information i.e., are
- 6. If students have not received sufficient information i.e., are not aware of the policies, procedures and other information necessary for students to make enrolment decision to study at TEDI, Enrolment officer or representative will provide necessary information to the student required to make enrolment decision
- information to the student required to make enrolment decision.
 For example: If students have answered "No" or have not answered the questions in the PTR form, Enrolment officer or representative will provide students with true and accurate information so that students can make an informed decision about their enrolment in the courses at TEDI.
 While conducting PTR, Enrolment officer will take information from
- While conducting PTR, Enrolment officer will take information from the Application form and Pre training review form to identify any support and needs required by the student which includes disability support, RPL/CT, English language support, etc.
- At the final stage of the PTR, the Enrolment officer will fill up the pre training evaluation checklist to ensure that the student is enrolled in a course suitable to his/her needs,



abilities, and study/career goals, and to recommend appropriate learning or other support. PTR Evaluation checklist will form the basis of whether Enrolment should be preceded or no. Negative response (i.e. No) in "Section 2" of the PTR Evaluation checklist (filled up by Enrolment Officer) will result in the rejection of the enrolment application and other options must be discussed with the student.

Please Note: Enrolment officer will take holistic approach while assessing student's answers during Pre-Training Review by ensuring that all the answers provided by students aligns with their educational and future goals. Enrolment officer will have a thorough discussion with the student and offer support or guidance if required.

Application Rejection

Student's Application will be rejected if:

- Student does not have the appropriate work experience, level of skills and the ability to undertake the course successfully.
- Enrolment in the course is not aligned with the student's educational goals, work/career goals and/or previous experience in that particular area (if any).
- Student does not meet the entry requirements specified for the course including English requirements, academic requirements, age, and does not have the ability to undertake this course successfully.
- Student does not have appropriate listening and oral communication skills as interpreted during PTR Interview.

Enrolment officer will inform the student before cancelling and discuss reasons for cancellation. Students are requested to fill all the questions provided in the form below. If any doubt arises, please contact TEDI administration on 61 3 8725 2061.



Do you have access to enough information to make an informed decision about your enrolment in this course at TEDI? Let us know if you <u>have</u> questions or need more information	Where to find this information	Yes (Please tick the relevan t box)	No (Plea se tick the releva at box)
Entry requirements for your proposed course Content of your proposed course Duration of your proposed			
course including holidays Delivery location Whether or not your course includes a work			
placement Delivery method (i.e., class /face-to-face/ online or combination/practical learning)	Student Handbook/pro spectus		
How assessment will be conducted during your course The requirement for you	<u>https://tedi.vi</u> <u>c.edu.au/</u>		
to undertake an assessment of your language, literacy and numeracy (LLN) skills prior to the commencement to determine any support needs you may have during your study. ^LLN test will be conducted on campus using LLN Robot under the supervision of a qualified assessors.			

Are you aware about the institute's policies and procedures including RPL, internal and external complaints procedures, appeals processes?		
Are you aware that the availability of <u>complaints</u> and appeals processes or any such agreement does		

Did you get information about indicative course- related fees incurred throughout the course, applicable fund withdrawal policies (refund), course progress/attendance monitoring policy, satisfactory academic performance, assessment information and methods?		
"Course progress and Attendance" requirements, procedures for monitoring attendance and course progress.		
*Course progress: Students must maintain satisfactory course progress requirements i.e.to be successful in completing or demonstrating competency in at least 50% of the course requirements in any study period of the studies to achieve minimum competency level. *Attendance requirements: Students must maintain satisfactory attendance i.e., maintain aminimum of 80% of the attendance.		
Did you get information about the grounds upon which your enrolment or course may be deferred, suspended or cancelled?		

not remove your rights to take.action under the Australia's consumer protection laws?	
Are you aware about your obligations in regard to study hours commitment and course progress requirements to	
complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)?	



Have you been advised that, as			
part of the view or audit of your			
training, you may:			
a. Receive a survey from the			
National Centre for			
Vocational Education Research (NCVER) and/or			
an invitation to take part			
in a project endorsed by a			
funding body.			
b. Be contacted by someone			
authorised by the funding			
body and/or the Regulator			
to talk to you about your			
training			
Would you like further information	on any of the it	ome listed ah	0.002
Would you like further information	i on any or the te	erris listed us	000
Are you willing to commit to underta	ake a minimum of 2	0 hours of stu	dv
and work-related assessments as th			
hours of study per week?	. ,	•	
Enrolment Officer or representative	will contact the stu	udents if stude	ents feel
that they have not been provided e			
aware of it.			
*Please give us a call on 61	3 8725 2061 or	send an er	mail on
admissions@tedi.vic.edu.au if you a	are facing any prob	lem*	

Suitability of this course for you

3. What previous experience have you had in an area/ industry directly related to this course?

Technical Education Development Institute (TEDI) Technical Electronics Centre RTO Code: 22300 CRICOS NUMBER: 03221G Level 5, 123 Lonsdale Street, Melbourne, Victoria, Australia 3000 Ph: 03 8725 2061, Website: www.tedi.vic.edu.au Email: admissions@tedi.vic.edu.au

3. Why did you choose Technical Education Development Institute as your desired course provider for this course?

 Do you require any kind of support in English language proficiency? If yes, please specify what kind of support?
 Students are requested to fill up the questions related to English language proficiency mentioned in the application form-Section 2

5. Do you require any kind of support? If yes, please specify what kind of support?

7.Mode of Study/Learning Style: Thinking about how you'll best learn, which method will suit you the best?

 $\hfill\square$ Classroom face to face based $\hfill\square$ Workplace experience.

- $\hfill\square$ Mixed mode of online learning and face to face
- Practical Learning Others, please specify

8. Computer and Internet Skills	Yes	No
Do you have regular access to computer devices and the internet?		
Do you use MS Office applications, e.g.,Microsoft Word, Power-point etc?		
Do you find it easy to use search engines such as Google and using the internet in general?		
Do you require any kind of computer related s If yes, please specify below.	support?	•
□ No		

9. Do you wish to apply for an RPL?

RPL (Recognition of Prior Learning) is a form of assessment that recognises skills and knowledge gained through formal training conducted by industry or education, work experience and life experience.

 $\hfill\square$ Yes, (please fill RPL application form available on TEDI's website)

□ No

10. Would you like to apply for CT?

(Credit Transfer) a system whereby successfully completed units of competency contributing towards a degree or diploma can be transferred from one course to another.

Yes, (please fill CT Application Form available on TEDI's website)
 No

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Student Declaration

Technical Education Development Institute (TEDI) Technical Electronics Centre RTO Code: 22300 CRICOS NUMBER: 03221G Level 5, 123 Lonsdale Street, Melbourne, Victoria, Australia 3000 Ph: 03 8725 2061, Website: www.tedi.vic.edu.au Email: admissions@tedi.vic.edu.au

 $\hfill \square$ I certify that I have filled this PTR Form by myself

I have completed all the answers of this PTR form in a true and correct manner and provided genuine answers to the best of my knowledge.

Student Signature:

Date:

Appendix 2

Important Information for Students

Please read the below given information carefully before signing the application form. Students may contact TEDI for any further information or email us at <u>admissions@tedi.vic.edu.au</u>. It is advisable to read Student's handbook for detailed information available on TEDI's website <u>www.tedi.vic.edu.au</u>.

Course Monitoring and Attendance Policy

TEDI has a Course Monitoring and Attendance Policy which states that the students are required to maintain satisfactory course progress throughout the course. Students are also required to attend their classes and maintain 80% of attendance throughout the course. Low attendance implies that students might not be able to complete their course on time and this will lead to students breaching their visa conditions.

Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress.

Under the Education Services for Overseas Students Act 2000 and the National Code 2018, TEDI is required **to report unsatisfactory course progress** (failing to complete at least 50% of units for two consecutive study periods) **to the Department of Home Affairs** (DHA) via PRISMS when students are at risk of breaching their Visa requirements. If you continue to fail the course progress requirements for two consecutive study periods, you will be reported to the Department of Home Affairs.

Satisfactory course Progress: where a student is able to meet course progress requirements for a study period as identified in the Training and Assessment Strategy for each course.

Satisfactory course progress is defined as successfully completing or demonstrating competency in at least 50% of the units in given study period.

Note: Students will not be reported on the basis of attendance. However, low attendance may lead to unsatisfactory course progress which can lead to you being reported to the DHA.

If an overseas student is not attending scheduled classes, but is making satisfactory progress in their course, then the course duration set may not be suitable for that student—because this may mean that they already have the skills, knowledge and experience to progress in their course without receiving structured training.

TEDI will reduce the duration of the course to the minimum duration required, given the student's existing skills and knowledge, while maintaining a minimum of 20 scheduled course contact hours per week.

For detailed information, kindly refer to Course Monitoring and Attendance Policy available on website or refer to Student's handbook.

Fee Payment

a) The initial tuition fee, application fee, and material fee (if applicable) as stated in the offer letter must be paid in advance before the commencement of the course for confirmation of enrolment at the institute.

b) Students are not required to pay more than the initial tuition fee amount as stated on the offer letter (or 50% of the tuition fee) before the start of the course. However, students can pay more than 50% if they wish to do so. Any amount of fees paid before the start of the course will be reflected on the Confirmation of Enrolment (COE).

C) Any remaining tuition fees can be paid through payment plan arrangements. All students are required to understand and sign the fees agreement which states the next instalment amounts with the due dates. All due dates on the tuition fees are kept at standard 15th of every month.

d) Student must pay full tuition fees for each term by the due date or as specified in the invoices unless any other payment plan/arrangement is agreed with the institute.

e) Tuition fees will be payable to the Institute by a bank draft or telegraphic transfer (or other approved payment options) in Australian dollars as agreed by the institute.

f) Students must pay their fee directly to Technical Education Development Institute (TEDI). Student should not pay the fee to the agent and/ or third party in relation to the application for enrolment.

g. Reminder Letter

In case the student's instalment falls on a particular month, a friendly email reminder along with the first warning letter will be issued to the student after 7 working days of the date when the student has missed the payment i.e. 7 working days after the "due date". Students may also be informed via phone call or post for initial reminder.

After sending the first warning letter, if the student fails to make the payment again and does not communicate with the accounts department, a second warning letter will be issued to the student after 7 Working days of sending the first warning letter. Students will be provided with 7 more working days to make the payment or to request for an extension. Students must meet the Accounts Officer or call TEDI at 61 3 8725 2061 if they require any kind of support.

h. If a student fails to make the payment and/or does not communicate with TEDI even after the second warning letter, a final notice i.e.," Intention to cancel Enrolment" will be issued to the student. Students will be provided with 20 working days to make complaints or lodge appeals.

If a student fails to make the payment of the outstanding fees after sending Intention to cancel enrolment and/or does not access the complaints and appeals procedures, Student's enrolment will be cancelled after 20 working days of the final notice.

The suspension of enrolment will cause following restrictions to apply:

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i. Loss of access to the Institute's library service, classroom, computer system including internet and others.

ii. Loss of access to enrolment records, results and academic certificates.

iii. Inability to attend any classes where this may result in students having to repeat missed work and/units.

The student has the right to appeal against the decision from the date of letter. Refer to complaints and appeal policy for information available on TEDI's website.

If the student decides to appeal against the decision, his/her enrolment will be kept active until both internal and external appeal process is completed.

i) If students choose not to appeal against the institute's decision and makes no further payment or do not contact the institute concerning their debt, their enrolment may be cancelled, and the student will be reported to the Department of Home Affairs for non- payment of fees.

j) If student decides to not appeal against the decision and accepts to pay the fees, then students will be required to pay the full dues along with late fee of \$50 per week.

k) An additional fee for re-assessments will be applicable when:

- Students have to undergo reassessment after two additional attempts. (Re-assessment fee after 2 attempts - \$300), or
- Students have to repeat a subject (Repeat unit fee- \$300).

 ${\rm I})$ Students who enrol in additional courses will be required to pay a separate tuition fee as specified for the course.

m) The tuition fee charged to the student will remain the same provided the student remains enrolled in the same course. If the student transfers the course, tuition fee for the transferred course will be applied.

Please Note: *Fees are subject to change without prior notice. However, fees will not change after the course commencement. Please contact the student administration for updated fees and charges. For all the courses, course material fees will include handouts and printed material only.

Please refer to the course refund table below for details:

n) If the student's visa status changes (e.g., becomes a temporary or permanent resident), the student will continue to pay full overseas student fees for the duration of the enrolled program.

O) TEDI reserves the right to engage in any third party to recover any outstanding fees payable to the institute. The cost incurred to the Institute for engaging a third party to recover such outstanding fees will be charged to the student.

p) TEDI has Refund's policy and procedures to ensure all students are treated fairly and with integrity when applying for refunds.

 ${\rm q})~{\rm All}$ refunds applications will be submitted to the student administration department and the following procedures will be followed in assessing the application.

r) All `refunds' will be approved by the Accounts Officer and the applications will be processed within 10 working days of the application being placed.

Refund of Tuition fees

A student who wishes to apply for a refund of tuition fees in accordance with this refund policy should do so by filling up a Refund Application form is available at TEDI's reception and on TEDI's website www.tedi.vic.edu.au. Students must submit refund application form available to TEDI's website along with other supporting documents on campus. The documents should be submitted to:

Accounts Officer True Education Pty Ltd t/a Technical Education Development Institute and t/a Technical Electronics Centre

Level 5, 123 Lonsdale Street, Melbourne, Victoria - 3000 Australia

Or Email us at <u>accounts@tedi.vic.edu.au</u>

All students' refunds are conditional on the following:



	TEDI COURSE FEE RE	FUND TABLE					
Refund circumstances	Refund of tuition fees paid	Refund of material fees	Application Fee				
Withdrawal at least 12 full weeks or more prior to agreed start date.	100%	100%	No refund				
Withdrawal between 6 to 11 full weeks prior to the agreed start date.	50%	100%	No refund				
Withdrawal in 5 full weeks or less	No refund	No refund	No refund				
Withdrawal after the course start date	No refund	No refund	No refund				
Course withdrawn by the institute	100%						
Application rejected by the Institute	100%	100%	No Refund				
The course is not provided fully to the student because the Institute has a sanction imposed by a government regulator.	Refund of unused portion of tuition fees for future terms	No refund	No refund				
Visa refused prior to the course commencement	Total amount of the pre-paid fees received by TEDI for the course in respect of the student course less the following amount. (a) 5% of the total amount of Pre-paid fees that the provider received in respect of the student for the course before the default day; or (b) a maximum sum of \$500whichever is lesser						
Visa is refused after the commencement of the studies due to not meeting visa requirements.	The refund amount = weekly tuition fee x the number of weekls in the default period a. The weekly tuition fee = total tuition fee for the course / number of calendar days in the course x 7. This amount is rounded up to the nearest whole dollar. b. The number of weeks in the default period = number of calendars days from the default day to the end of the period to which the payment relates/7	No Refund	No refund				
RPL fee	No refund if the 'Statement of Attainment' is provided	No refund	No refund				
Visa refused due to submission of the fraudulent documents by or on behalf of the student	No refund	No refund	No refund				
Withdrawal from the course without notification or breaching their visa conditions	No refund	No refund	No refund				
Visa cancelled due to actions of the student	No refund	No refund	No refund				
Student abandons the course	No refund	No refund	No refund				
The Institute cancels an enrolment due to serious student misconduct	No refund	No refund	No refund				

Note: If a student's enrolment falls within no refund timelines before the agreed start date of the course and the student decides to withdraw from the course, then there will be no refund. For example: If a student enrols in week 5 before course start date, he/she will not be eligible for refund if student withdraws from the course as enrolment falls within no refund time of 5 weeks prior to the agreed start date of the course.

a.

Refer to Fee Payment and Refund Policy available on TEDI 's website www.tedi.vic.edu.au for more details.

COOLING OFF PERIOD

TEDI will provide applicants a 7-day cooling off period. This means that if a student accepts the offer letter to study at TEDI and pays TEDI relevant course fees as per the signed agreement. If the student changes their mind (for any reason), a full refund of course

fees paid till date will be provided. Students must notify TEDI in writing within 7 days of the signed agreement date.

STUDENT'S RIGHTS TO APPEAL

Any student who is refused for a refund by the Institute may appeal within 20 working days in writing to the student

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Administration Manager and follow the complaints and appeal process of TEDI.

The institute's appeal process does not restrict the student's right to pursue other legal avenues.

The written agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the students to take action under the Australian Consumer Law if the Australian Consumer Law applies.

Timeline for refund

b.

It is to be noted that refund will be made available to students differently based on the student's default and providers (TEDI) default.

- **i.** In case of Student default: Refund will be paid within the period of 20 working days after receiving written notification/claim from student and relevant forms duly signed by the student.
- **ii.** In case of Provider's (TEDI) default: Refund will be paid within the period of 14 days after cessation of the course.

Please refer to detailed information on fee payment and refunds on the Fee payment and Refund policy available on TEDI's website www.tedi.vic.edu.au and/or student's Handbook

Tuition Protection Services

- The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either:
- complete their studies in another course or with another education provider or
- receive a refund of their unspent tuition fee For more information, please visit <u>https://tps.gov.au/Home/NotLoggedIn</u>

Media Consent

From time to time, TEDI staff may request to take photographs/videos or verbal/written interviews/testimonials of students at TEDI or at places where the student is involved in an activity. These creations may be used in a classroom, or at on-the- job work activities or could be published by TEDI in print, digital or broadcast media such as documents, the student magazine, website, television, YouTube, social media platforms, newsletters, displays, journals, professional development materials for trainers and marketing collateral. Staff may also at times request that students provide any of the above of the students' own creation for the same purposes.

 $\hfill\square$ I consent to the use of my photos / videos / testimonials / interviews to be used in TEDI's promotional materials prepared for marketing purposes in Australia and overseas.

Media Consent withdrawal option

You have the right to refuse the use of your image or work. You may also decline the media consent by choosing "no consent" option below or withdraw your consent any time by sending an email or contacting TEDI's student administration.

 $\hfill\square$ I do not consent to the use of my photos/videos/testimonials/interviews to be used in TEDI's promotional materials prepared for marketing purposes in Australia and overseas.

Complaints and Appeals Policy



TEDI has a student's "Complaints and Appeals Policy and Procedures" to provide students with a fair and equitable process for resolving any disputes or complaints they may have. After completing TEDI's informal and formal complaints processes, a student dissatisfied with the outcome may lodge an internal appeal. If dissatisfied with the outcome, the students may lodge an appeal externally i.e. request mediation through the Overseas Student Ombudsman, which is free of cost. It is important that the student refers to a detailed complaints and appeals procedure in student's handbook. Alternatively, it can be obtained from the Administration or viewed at website www.tedi.vic.edu.au.

IMP NOTE: The Commonwealth Ombudsman is a free and independent service (phone 1300 362 072).

Examples of an external or independent body or person may include:

- private conciliators or dispute resolution counsellors
- a complaints and appeals body established by a peak industry body.
- representatives of Commonwealth and state or territory

government departments including the Office of the Training Advocate; or

• Commonwealth and state or territory offices of the Ombudsman may be the appropriate body for a public provider.

The Commonwealth Ombudsman

The Commonwealth Ombudsman investigates complaints about problems that overseas students have with private education and training in Australia. The Ombudsman's services are free, independent, and impartial. You can find out more about this service on their website: <u>http://www.ombudsman.gov.au/</u>.

Privacy Notice

Personal information may be collected and disclosed to relevant bodies which may include verification of a student's previous qualifications, Commonwealth and State Agencies and the Department of Home affairs regarding change in enrolment details or in case of a breach of the visa conditions such as unsatisfactory course progress.

Technical Education Development Institute (TEDI) will endeavor to take all the reasonable steps to protect personal information from misuse, loss or unauthorised access, modification, or disclosure. Technical Education Development Institute stores and uses personal information

Technical Education Development Institute stores and uses personal information only for the purposes of administering student enrolment and education. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements.

authority requirements. Information is collected on this form and during your enrolment to meet the obligations of Institute under the ESOS Act and the National Code 2018; and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000 (ESOS Act 2000), the Education Services for Overseas Students Regulations 2019 and the National Code of Practice for Providers of

Education and training to Overseas Students 2018 (National Code 2018). Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Scheme and the TPS Director. In other instances, information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by the law.

Under National Vocational Education and Training Regulator (Data Provision Requirements) Instrument 2020, TEDI is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this application form, USI and your training activity data) may be used or disclosed by TEDI for statistical, administrative, regulatory and research purposes. TEDI may disclose your personal information for these purposes to third parties, including:

- Commonwealth and State or Territory government departments and authorised agencies.
- National Centre for Vocational Education Research (NCVER).

 Personal information that must be disclosed to NCVER may be used or disclosed by NCVER for the following purposes:

- populating authenticated VET transcript
- pre-populating TEDI's student application/enrolment forms
- facilitating statistics and research relating to education, including surveys and data linkage

• Understanding how the VET market operates, for policy, workforce planning and consumer information; and Administering VET, including programme administration, regulation, monitoring and evaluation.

You may receive an NCVER student survey which may be administered by an NCVER employee, agent, or third-party contractor. Please note that you may opt out of the survey at the time of being contacted. NCVER will collect, hold, use, and disclose your personal information in

NCVER will collect, hold, use, and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at www.ncver.edu.au).

Access, correction, and complaints

You have the right to seek access to or correction of your own personal information. You may also complain if you believe your privacy has been breached. Complaints and Appeals policy and procedures is available on TEDI's website and can also be made available from the reception.

Emergency Medical Indemnity

I_____also authorise TEDI or their representative to obtain Medical Treatment in the event of an emergency and indemnify TEDI or their representative.

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Appendix 3

If you wish for Technical Education Development Institute (TEDI) to create a USI on your behalf, be aware of the following:

TEDI will collect information about you for the purpose of creating a USI, this information is collected under the Student Identifiers Act 2014

This information can only be used for:

- Applying, verifying, and giving a USI
- Resolving problems with a USI; and
- Creating authenticated vocational education and training (VET) transcripts.

This information may be shared with:

- Commonwealth and State/Territory government departments and agencies and statutory bodies performing functions relating to VET for:
- The purpose of administering and auditing VET, VET providers and VET programs.
- Education related policy and research purposes; and
- To assist in determining eligibility for training subsidies
- VET regulators to enable them to perform their VET regulatory functions.
- VET admissions Bodies for the purpose of administering VET and VET programs,
- Current and former Registered Training Organisations to enable them to deliver VET courses to individuals, meet their reporting obligations under the VET standards and government contracts and assist in determining eligibility for training subsidies.
- Schools/Institutes for the purpose of delivering VET courses to the individual and reporting on these courses.
- The National Centre for Vocational Education Research for the purpose of creating authenticated VET transcripts, resolving problems with USIs and the collection, preparation, and auditing of national VET statistics.
- Researchers for education and training related research purposes.
- Any other person or agency that may be authorised or required by law to access the information.

• Any entity contractually engaged by the Student Identifies Registrar to assist in the performance of his or her functions in the administration of the USI system; and

Will not be disclosed without your consent unless authorised or required by or under law.

If you would like us (TEDI) to apply for a USI on your behalf, you must authorise us to do so (refer to USI section mentioned above in the application and declare that you have read the privacy information at https://www.usi.gov.au/documents/privacy-notice-when- rto-applies-their-beha. You must also provide some additional information as noted below so that we can apply for a USI on your behalf.

Students will be required to fill up Unique Student Identifier (USI)-Consent Form during induction prior to the course commencement.



OFFICE USE ONLY

Staff Member:			
Signature:			
Date:			
Student ID:			
Student Application Checklist			
Particulars	Yes	No	Comments (if required)
Student Management System Updated			
New Student/Existing Student			
Any support need identified on application form have been discussed with the student and forwarded to relevant support officer to make arrangements for support.			
Student Enrolment Activated			
ID number Issued			

Office use: Pre-Training Review

Note to the Enrolment officer or representative: Enrolment officer must refer to Guidelines and Procedures of "Pre-Training Review-Assessor Version" while evaluating PTR questions completed by students.

Pre-Training Evaluation			
Qualification applying for:			
Student name:			
PTR call conducted via:	Face to face	Telephone	Other, please specify
Summary of Discussion or representative (Enrolment officer must provide summary of the discussion had with the student).			

Pre-Training Evaluation Checklist

 Technical Education Development Institute must use this pre-training review checklist to ensure that the student will be enrolled in a curve suitable to their needs, abilities, and study/career goals, and to recommend appropriate learning or other support.
 Suitable Suitab

Student is aware of the course progress and attendance requirements including deferment suspension and cancellation of the course \Box No

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Student is fully aware of the fees including tuition and non-tuition fees. Student is also aware of refund policy and procedure	□ Yes □ No
Student's answers have been discussed thoroughly with the student to ensure that the student is aware of the policies, procedures, and other information necessary to make enrolment decision to study at TEDI.	□ Yes □ No
Student is eligible for RPL/CT (if yes, please initiate RPL/CT process)	□ Yes □ No
Student is aware of the visa obligations including change of address and full-time study requirements.	□ Yes □ No
Student has been provided with the information if answers provided for information received section is 'NO'.	□ Yes □ No
A copy of the TEDI indicative fee schedule has been supplied to the student.	□ Yes □ No
Training plan is established based on the information provided.	□ Yes □ No
Students have been provided with pre-enrolment information for which they are not aware of. (Conducted via face to face or over the phone)	□ Yes □ No
Section 2	
Has appropriate educational qualification/ work experience, level of skills and the ability to undertake this course successfully as defined in entry requirements of the course.	□ Yes □ No
Enrolment in this course is aligned with the student's educational goals and work/career goals.	□ Yes □ No
Student meets the entry requirements specified for the course including English requirements, academic requirements, age, and can undertake this course successfully.	. □ Yes □ No
Student has appropriate listening and oral communication skills.	□ Yes □ No
A negative response (i.e., No) in "Section 2" questions must result in the rejection of the enrolment application. and other options must be discussed with the student.	
Enrolment to Proceed	
□ Yes □ No If no, please specify why?	
If additional assistance/recommendation for support or adjustment is identified, please ensure proper processing to the student. S Department.	Services/Acudemic
Recommendations on the required support/adjustments (in conjunction with the application form)	
Enrolment officer Name:	
Signature:	
Date:	